Work Procedures and Permits

Safe Work Procedures and Permits to work are two main elements of the Health and Safety Management System.

Safe work procedures are a specified way to carry out an activity or a work process. Safe work procedures should be written and may include video-based instructions that outline the steps necessary to complete routine and some non-routine work tasks in a safe manner. They are generated from risk assessment processes such as systematic job and task SJT. (See Module 4 Fatality Prevention / Risk Management.) The keys to making work procedures effective are:

- Use workers who do the work to assist in procedure development
- Use the procedures for training, particularly for on-the-job training
- Ensure front line supervisors and/or managers audit work against the procedures

Permits to work offer a more controlled procedure for tasks that are either high risk or mandated by regulation to require a permit.

Misuse or avoidance of safe work procedures and permits should be addressed through corrective discipline. Conversely, adherence to safe work procedures and permits should be recognized with positive reinforcement.

Work Procedures and Permits is the process of:

Integrating safety and health into operations and maintenance by:

- Organizing and conducting work in a predictable manner.
- Specifying ways to carry out an activity or process.
- Using more controlled procedures for those activities or processes that are high risk or require a permit.
How it works

The Role of Line and Senior Management
Because line and senior management have the greatest ability and resources to prevent incidents, companies with world class safety and health performance often say “safety is a line function.” Line and senior management supervise and manage workers who are generally at greatest risk; they have the largest impact over equipment and the facility environments, and they control the resources necessary to make the safety and health management systems (SHMS) work.

One of the most effective points of focus for line management in the CORESafety SHMS is the integration of safety and health into operations and maintenance activities. Achieving the 0:50:5 goal means work tasks are conducted in an organized and predictable manner. And when they are not predictable, as with non-routine work, there should be procedures to assess the risk and procedures to make the work task as controlled and predictable as possible.

If the safe outcome of the task is uncertain, it should not be attempted until there is certainty.

Examples include, but are not limited to: hot work, confined space entry, high voltage electrical work, lifting and rigging, energy isolation, surface trenching, handling explosives and shot-firing, mobile equipment operation, mobile equipment maintenance, ground control, methane-rich environments, mining in seismically-unstable areas, among others.
Flow of the Process

- Standard operating procedures (SOPs) are developed for routine and repeated non-routine work based on work procedures and outcomes of systematic job and task (SJT) analyses.
- SOPs are used as the basis for on-the-job training and audited against by front line supervisor or managers. Competency verifications are also based on SOPs.
- General and specialized S&H rules should be developed, communicated to all employees and contractors and enforced through a fair and equitable disciplinary policy.
- Risk-specific and/or general work permit programs should cover all high risk work (whether routine or non-routine) and include sign-off authority and operational limitations.
- Protocols (more detailed SOPs) should be developed for high-risk tasks that warrant the highest level of control owing to the difficulty in minimizing risk and high consequences.
- Ensure safe work procedures and permit to work is fully integrated with Module 4.
- Ensure all contractors and vendors are trained on and comply with the work permit and safe work procedure requirements.
Workbook Materials For Module 12

Safe Work Procedures & Work Permits
Safe work procedures should be developed for those tasks where the absence of a permit or procedure could be detrimental to safety and health.

Standard Operating Procedures (SOPs): May also be referred to as SJP, JHA, JSA, etc. The following outlines the standard steps to consider when preparing an SOP

Purpose: A brief description of the task and need for an SOP.

Scope: A statement that outlines what is to be covered by the SOP

Definitions: Terms, acronyms, abbreviations should be defined avoiding any misinterpretation.

Task Risk Ranking: High ________ Moderate ________ Low ________
Task Type: Routine ________ Non Routine ________

Work Groups/Classifications: ____________________________________________

Responsibilities: A summary of the roles listed in the procedure

Emergency Preparation: Communication, Evacuation, Muster Areas, EMS Services

Special PPE Required: ________________________________________________

Work Procedures and Permits
Specific Procedure: This section must include sufficient details of the task and be clearly expressed, providing enough information to enable a trained person to train others. Task risk assessments (Module 4) should be referred to.

<table>
<thead>
<tr>
<th>Basic Job Steps</th>
<th>Potential Hazards &amp; Consequences</th>
<th>Controls to Eliminate or Reduce Hazards</th>
<th>Equipment, Tools, PPE</th>
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Training Required:
- Persons: __________________________________________________________
- Methods: __________________________________________________________
- Schedules: _______________________________________________________

Forms/Templates:
- Form Required: _________________________________________________
  - Form I.D.: ________________________________________________
  - Form Description: __________________________________________

Review Responsibilities: _______________________________________
- Person: ______________________________________________________
- Position: _____________________________________________________
- Department: _________________________________________________
- Retention: __________________________________________________
- Storage Location: ___________________________________________
- Post Job Debriefing: _________________________________________

Work Procedures and Permits
coresafety.org
Contractor Consideration:

Contractor: ____________________________________________
Work Area: ____________________________________________
Training Required: _____________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

Management Review:

Name: ____________________________________________
Position: __________________________________________
Department: _______________________________________

SOP Audit: __________________________________________
Responsible Department: ____________________________
Schedule: __________________________________________
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Work Permit:

Risk-specific work permit programs should cover all high risk work (whether routine or non-routine) and include sign-off authority and operational limitations. Protocols (more detailed SOPs) should be developed for high-risk tasks that warrant the highest level of control owing to the difficulty in minimizing risk and high consequences.

Purpose: A brief description of the task and need for a work permit.
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
Scope: A statement that outlines what is to be covered.
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
Definitions: Terms, acronyms, abbreviations should be defined avoiding any misinterpretation.
________________________________________________________________________
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Risk Identification:
- Global Significant Risk: ________________________________
- Site Significant Risk: ________________________________
- Risk Ranking: ________________________________
- Residual Risk with Controls in Place: ________________________________

Standard Operating Procedure:
- Title: ______________________________________________________
- Number: ______________________________________________________
- Storage/File Location: _________________________________________

Special Training Required:
- Persons: _____________________________________________________
- Methods: _____________________________________________________
- Schedules: ___________________________________________________

Forms/Templates:
- Form Required: ______________________________________________
- Form I.D.: _____________________________________________________
- Form Description: ____________________________________________
  ________________________________________________________________
- Review Responsibilities: _______________________________________
  Person: ______________________________________________________
  Position: ____________________________________________________
  Department: _________________________________________________
  Retention: ___________________________________________________
  Storage Location: ____________________________________________
Pre-Work Authorization:
Persons: ____________________________________________________________
Position: ___________________________________________________________
Department: _________________________________________________________

Post Work Signoff:
Persons: ____________________________________________________________
Position: ___________________________________________________________
Department: _________________________________________________________